

YOUR MEMBER HANDBOOK HAS BEEN CHANGED

Undocumented Non-Citizens Age 65 and Over

Undocumented non-citizens who are age 65 and over can join Independent Health's Medicaid Managed Care plan. Previously these individuals were only able to receive emergency medical services by using their Medicaid card. Now, these individuals will have access to comprehensive healthcare services provided by Independent Health, which are listed fully in Part II of this handbook.

Services provided by Independent Health include, but are not limited to:

- routine preventative care such as vaccines and checkups,
- mental health services,
- dental benefits,
- visions care,
- family planning services,
- emergency health care, and
- nursing home services.

Eligible members can also access pharmacy benefits provided by NYRx, the Medicaid pharmacy program, by using their Medicaid card.

Note: non-emergency transportation is not covered for these individuals.

To learn more about the services available, please call Member Services at 716-250-7183 or 1-833-891-9372 Monday-Friday (TTY users call: 711).

