



INDEPENDENT HEALTH'S

Medicare Advantage Pharmacy Directory

This Pharmacy Directory was updated on 09/2024. For more recent information or other questions, please contact Independent Health's Medicare Member Services at (716) 250-4401 or 1-800-665-1502 (TTY: 711), October 1 – March 31: Monday – Sunday from 8 a.m. – 8 p.m., April 1 – September 30: Monday – Friday from 8 a.m. – 8 p.m., or visit www.IndependentHealth.com/Medicare.

Changes to our pharmacy network may occur during the benefit year. An updated Pharmacy Directory is located on our website at www.IndependentHealth.com/Medicare. You may also call Member Services at (716) 250-4401 or 1-800-665-1502 (TTY/TDD users should call 711) for updated information.

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Independent Health’s Medicare Advantage Plan 2025 Pharmacy Directory

INTRODUCTION

This booklet provides a list of Independent Health’s network pharmacies. To get a complete description of your prescription coverage, including how to fill your prescriptions, please review the Evidence of Coverage and Independent Health’s Medicare Advantage plan formulary.

When this pharmacy directory refers to “we,” “us” or “our,” it means Independent Health. When it refers to “plan” or “our plan,” it means Independent Health’s Medicare Advantage plan.

We call the pharmacies on this list our “network pharmacies” because we have made arrangements with them to provide prescription drugs to plan members. In most cases, your prescriptions are covered under Independent Health only if they are filled at a network pharmacy or through our mail order pharmacy service. Once you go to one pharmacy, you are not required to continue going to the same pharmacy to fill your prescription but can switch to any other of our network pharmacies. We will fill prescriptions at non-network pharmacies under certain circumstances as described in your Evidence of Coverage.

All network pharmacies may not be listed in this directory. Pharmacies may have been added or removed from the list after this directory was printed. This means the pharmacies listed here may no longer be in our network, or there may be newer pharmacies in our network that are not listed. This list is current as of **September 19, 2024**. For the most current list, please contact us. Our contact information appears on the front and back cover pages.

You can get prescription drugs shipped to your home through our network mail order delivery program. For more information, please contact us or see the mail order section of this pharmacy directory.

If you have questions about any of the above, please see the first and last cover pages of this directory for information on how to contact us.

The pharmacy network may change at any time. You will receive notice when necessary.

We cannot cover the cost of prescriptions filled outside of the United States.

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RETAIL PHARMACIES INCLUDING CHAIN PHARMACIES

All of the network pharmacies listed currently offer a 90-day supply of extended-day supply medications. All pharmacies in this directory support electronic prescribing. All locations for the chain pharmacies listed below participate in our pharmacy network.

For all of our retail pharmacies, including chains, TTY users may call the national TTY relay service number: 711.

Rite Aid

1-800-748-3243

www.riteaid.com/pharmacy

Sam's Club

1-888-746-7723

<http://resources.samsclub.com/health-and-wellness/pharmacy-and-health/>

Tops Markets

1-800-522-2522

www.topsmarkets.com/Departments/Pharmacy

Walgreens

1-800-925-4733

www.walgreens.com/pharmacy

Walmart Pharmacies

1-800-925-6278

www.walmart.com/pharmacy

Wegmans

1-800-848-1555

www.wegmans.com/pharmacy

ALLEGANY COUNTY

Alfred Pharmacy

36 N. Main St.
Alfred, NY 14802
(607) 587-9222

Cuba Pharmacy

2 Center St.
Cuba, NY 14727
(585) 968-3111

Fillmore Pharmacy

10560 Route 19
Fillmore, NY 14735
(585) 567-2228

Fisher's Pharmacy

138 N. Main St.
Wellsville, NY 14895
(585) 593-2611

Friendship Pharmacy

9 W. Main St.
Friendship, NY 14739
(585) 973-3496

Nicholson Pharmacy

36 Schuyler St.
Belmont, NY 14813
(585) 268-7287

CATTARAUGUS COUNTY

Bartholomew's Pharmacy

2 Elm St.
Franklinville, NY 14737
(716) 676-3350

Cattaraugus Indian Reservation

36 Thomas Indian School Dr.
Irving, NY 14081
(716) 532-8241

Dan Horn Pharmacy and Health Services

111 E. Green St.
Olean, NY 14760
(716) 376-6337

Ellicottville Pharmacy, Inc.

6133 Rte. 219, Ste. 1004
Ellicottville, NY 14731
(716) 699-2300

Inkley Pharmacy

113 Main St.
Randolph, NY 14772
(716) 358-3201

South Dayton Pharmacy

303 Pine St. S.
Dayton, NY 14138
(716) 988-3410

Valley Pharmacy and Medical Supplies, Inc.

31 W. Main St.
Gowanda, NY 14070
(716) 532-1700

Worthy Pharmacy

202 Main St.
Olean, NY 14760
(716) 804-7979

CHAUTAUQUA COUNTY

Concord Pharmacy

10220 Rte. 60
Fredonia, NY 14063
(716) 672-8400

Lakewood Apothecary

130 Chautauqua Ave.
Lakewood, NY 14750
(716) 763-0016

Pharmacy Innovations

863 Fairmount Ave.
Jamestown, NY 14701
(716) 484-1586

The Resource Center Pharmacy

712 W. 8th St.
Jamestown, NY 14701
(716) 661-1520

Sherman Pharmacy, Inc.

105 W. Main St.
Sherman, NY 14781
(716) 761-6876

Waterfront Pharmacy

107 Institute St.
Jamestown, NY 14701
(716) 484-4334

ERIE COUNTY

Alden Pharmacy

13203 Broadway St.
Alden, NY 14004
(716) 937-9818

Amber Specialty

Pharmacy 520 Ellicott St.
Buffalo, NY 14203
(888) 370-1724

Anthony Brown Pharmacy

4328 S. Buffalo St.
Orchard Park, NY 14127
(716) 662-3800

Blackrock Pharmacy

431 Tonawanda St.
Buffalo, NY 14207
(716) 876-3070

Brighton Pharmacy

935 Brighton Rd.
Tonawanda, NY 14150
(716) 835-6778

Brooks Pharmacy

4481 Lake Shore Rd.
Hamburg, NY 14075
(716) 627-3060

Buffalo Pharmacies

6035 Transit Rd.
East Amherst, NY 14051
(716) 568-1370

Buffalo Pharmacies

1479 Kensington Ave.
Buffalo, NY 14215
(716) 832-0599

Casey's Prescription Pad

5844 Southwestern Blvd.
Ste. 300
Hamburg, NY 14075
(716) 926-9044

Catholic Health Rx at Sisters

2157 Main St.
Buffalo, NY 14214
(716) 862-1575

Clarence Pharmacy

9500 Main St.
Ste. 600
Clarence, NY 14031
(716) 407-3544

Clinton Pharmacy

2032 Clinton St.
Buffalo, NY 14206
(716) 824-5200

Cy's Elma Pharmacy

2317 Bowen Rd.
Elma, NY 14059
(716) 652-3920

Dexter Drugs Center

1453 Jefferson Ave.
Buffalo, NY 14208
(716) 885-7878

Elite Care Pharmacy

319 Ridge Rd.
Lackawanna, NY 14218
(716) 235-8185

Family Medical Pharmacy

120 Plaza Dr.
Williamsville, NY 14221
(716) 568-0800

Hamburg Pharmacy

206 Lake St.
Hamburg, NY 14075
(716) 646-3147

High St. Prescription

100 High St.
Buffalo, NY 14203
(716) 859-1570

Holland Pharmacy

19 N. Main St.
Holland, NY 14080
(716) 537-2822

Island Prescription Center

1728 Grand Island Blvd.
Grand Island, NY 14072
(716) 773-5599

Ivylea Pharmacy

2446 Elmwood Ave.
Kenmore, NY 14217
(716) 873-1444

Jericho Road Community Health Center Pharmacy

1021 Broadway St.
Buffalo, NY 14212
(716) 874-6360

Kenmore Rx Center

2818 Delaware Ave.
Kenmore, NY 14217
(716) 874-6360

Larwood Pharmacy

597 Oakwood Ave.
East Aurora, NY 14052
(716) 652-1360

Metcare 4

462 Grider St.
Buffalo, NY 14215
(716) 332-2866

Metcare 5

34 Benwood Ave.
Buffalo, NY 14214
(716) 332-6811

Mobile Pharmacy Solutions

644 Ellicott St.
Buffalo, NY 14203
(716) 247-5300

Nickel City Pharmacy

1791 S. Park Ave.
Buffalo, NY 14220
(716) 823-8300

Parker Pharmacy

1388 Hertel Ave.
Buffalo, NY 14216
(716) 725-0887

Pharmacy at Blasdell

4233 Lake Ave.
Blasdell, NY 14219
(716) 332-3080

The Pharmacy at Evergreen

206 S. Elmwood Ave.
Buffalo, NY 14201
(716) 541-0656

Pharmacy at Mattina

300 Niagara St.
Buffalo, NY 14201
(716) 242-8608

Pharmacy at Riverway

1569 Niagara St.
Buffalo, NY 14213
(716) 427-8000

Pharmacy in the Square

940 Union Rd.
West Seneca, NY 14224
(716) 671-5281

Pine Pharmacy

5110 Main St.
Williamsville, NY 14221
(716) 332-2288

Rahma Pharmacy

964 Broadway St
Buffalo, NY 14212
(716) 892-5555

Riverview Professional Pharmacy

1050 Niagara St.
Buffalo, NY 14213
(716) 423-2313

Seneca Pharmacy

1979 Seneca St.
Buffalo, NY 14210
(716) 827-4900

Snyder Pharmacy

4536 Main St.
Snyder, NY 14226
(716) 839-3050

Southgate Medical Pharmacy

1026 Union Rd.
West Seneca, NY 14224
(716) 712-0630

Springville Pharmacy

13 E. Main St.
Springville, NY 14141
(716) 592-2026

Suburban Family Pharmacy

1540 Maple Rd.
Williamsville, NY 14221
(716) 568-3784

Tile Pharmacy

1031 Cleveland Dr.
Cheektowaga, NY 14225
(716) 632-4888

Transit Hill Pharmacy

6344 Transit Rd.
Depew, NY 14043
(716) 683-9444

Union Medical Pharmacy

1769 Orchard Park Rd.
West Seneca, NY 14224
(716) 675-4133

Vital Pharmacy

301 Connecticut St.
Buffalo, NY 14213
(716) 923-4603

Wanakah Pharmacy

4923 Lake Shore Rd.
Hamburg, NY 14075
(716) 627-3232

GENESEE COUNTY**Alberty Drugs**

81 Main St.
Batavia, NY 14020
(585) 344-1570

Oakfield Family Pharmacy

40 Main St.
Oakfield, NY 14125
(585) 948-5283

United Memorial Community Pharmacy

127 North St.
Batavia, NY 14020
(585) 815-6736

NIAGARA COUNTY**Community Medical Pharmacy**

918 Michigan Ave.
Niagara Falls, NY 14305
(716) 282-1292

DeGiulio's Pharmacy

220 Portage Rd.
Lewiston, NY 14092
(716) 405-7821

Falls Pharmacy

2401 Pine Ave
Niagara Falls, NY 14301
(716) 215-6302

Family Pharmacy Plus

320 S. Transit St.
Lockport, NY 14094
(716) 433-3733

Lockport Apothecary

6606 Lincoln Ave.
Lockport, NY 14094
(716) 438-3990

Middleport Family Health Pharmacy

81 Rochester Rd.
Middleport, NY 14105
(716) 735-3261

Newfane Pharmacy

2780 Main St.
Newfane, NY 14108
(716) 778-0600

Niagara Apothecary

8745 Niagara Falls Blvd.
Niagara Falls, NY 14304
(716) 297-3530

Pendleton Star Pharmacy

6503 Campbell Blvd.
Lockport, NY 14094
(716) 210-3152

Summit Park Pharmacy

2578 Niagara Falls Blvd.
Ste. 100
Niagara Falls, NY 14304
(716) 731-3500

Village Pharmacy

6478 Ridge Rd.
Lockport, NY 14094
(716) 302-3434

Wellness Park Pharmacy

8672 Buffalo Ave.
Niagara Falls, NY 14304
(716) 260-1918

Wurlitzer Family Pharmacy

521 Division St.
North Tonawanda, NY 14120
(716) 260-1131

ORLEANS COUNTY

Holley Pharmacy

3 Geddes Street Ext.
Holley, NY 14470
(585) 635-5499

The Medicine Shoppe Pharmacy #463

142 E. Center St.
Medina, NY 14103
(585) 798-1212

Rosenkrans Pharmacy

526 Main St.
Medina, NY 14103
(585) 798-1650

WYOMING COUNTY

Attica Pharmacy

2 Market St.
Attica, NY 14011
(585) 591-1111

Cottrill's Pharmacy

255 Main St.
Arcade, NY 14009
(585) 492-2310

Sinclair Pharmacy

75 N. Main St.
Warsaw, NY 14569
(585) 786-2330

Wyoming Drug

91 N. Main St.
Warsaw, NY 14569
(585) 786-2100

MAIL ORDER PHARMACIES

The mail order pharmacies in this directory support electronic prescribing. For our mail order pharmacies, users may call the national TTY relay service number: 711.

ProAct Pharmacy Services

1-866-287-9885

<https://secure.proactrx.com/mail-order/1/>

Wegmans Mail Order

1-800-934-4797

www.wegmans.com/pharmacy

You can get prescription drugs shipped to your home through our network mail order delivery program.

Typically, you should expect to receive your prescription drugs within fourteen (14) business days from the time that the mail order pharmacy receives the order. If you do not receive your prescription drug(s) within this time, please contact us at (716) 250-4401 or 1-800-665-1502 (TTY:711), Monday – Sunday from 8 a.m. – 8 p.m. (October 1 – March 31) and Monday – Friday from 8 a.m. – 8 p.m. (April 1 – September 30).

HOME INFUSION PHARMACIES

If you have any questions about our home infusion pharmacies, please contact our Medicare Member Services Department. Our contact information appears on the front and back cover pages. Our home infusion pharmacies in this directory support electronic prescribing. For all of our home infusion pharmacies, TTY users may call the national TTY relay service number: 711.

Catholic Health Infusion Pharmacy

6350 Transit Rd.

Depew, NY 14043

(716) 685-4870

Coram CVS Specialty Infusion Pharmacy

375 N. French Rd., Ste. 108

Amherst, NY 14228

(716) 691-3000

Option Care

40 Centre Dr.

Orchard Park, NY 14127

(716) 667-7500

VNA Home Care Services

650 Airborne Pkwy.

Cheektowaga, NY 14225

(716) 630-8000

LONG-TERM CARE PHARMACIES

Residents of a long-term care facility may access their prescription drugs covered under Independent Health's Medicare Advantage plan through the facility's long-term care pharmacy or another network long-term care pharmacy.

If you have any questions about our long-term care pharmacies, please contact our Medicare Member Services Department. Our contact information appears on the front and back cover pages.

All of our long-term care pharmacies in this directory support electronic prescribing. For all of our long-term care pharmacies, TTY users may call the national TTY relay service number: 711.

Buffalo Pharmacies Institutional

1479 Kensington Ave.
Buffalo, NY 14215
(716) 630-8000

Catholic Health Infusion Pharmacy

6350 Transit Rd.
Depew, NY 14043
(716) 685-4870

Heritage Pharmacy

4600 Route 60
Sellew Building
Gerry, NY 14740
(716) 985-4649

Kaleida Health Co. Pharmacy

445 Tremont St.
North Tonawanda, NY 14120
(716) 690-2233

Omnicare of WNY

2410 North America Dr.
West Seneca, NY 14224
(716) 677-4805

Parkview Health Services

1770 Colvin Blvd.
Buffalo, NY 14223
(716) 876-2323

Patient's Pharmacy Inc

320 N. Main St.
Jamestown, NY 14701
(716) 483-6913

Pharmerica

2355 Union Rd.
Cheektowaga, NY 14227
(716) 631-2433

Upstate Pharmacy

1900 N. America Dr., Ste. 100
West Seneca, NY 14224
(716) 675-3784

Woodmark Pharmacy

1142 Wehrle Dr.
Willamsville, NY 14221
(716) 631-3381

INDIAN HEALTH SERVICE/TRIBAL/URBAN INDIAN HEALTH PROGRAM (I/T/U) PHARMACIES

Only Native Americans and Alaska Natives have access to Indian Health Service/Tribal/Urban Indian Health Program (I/T/U) Pharmacies through Independent Health's pharmacy network. Those other than Native Americans and Alaskan Natives may be able to access these pharmacies under limited circumstances (e.g., emergencies).

If you have any questions about our I/T/U pharmacies, please contact our Medicare Member Services Department. Our contact information appears on the front and back cover pages.

For all of our I/T/U pharmacies, TTY users may call the national TTY relay service number: 711.

Cattaraugus Indian Reservation

36 Thomas Indian School Dr.
Irving, NY 14081
(716) 532-5582

Lionel R. John Health Center

987 R C Hoag Dr.
Salamanca, NY 14779
(716) 945-8240

INDEPENDENT HEALTH'S NETWORK PHARMACIES

Retail: 291

Mail Order: 2

Home Infusion: 4

Long-Term Care: 10

Indian Health Service/Tribal/Urban Indian Health Program (I/T/U) Pharmacies: 2

Multi-Language Insert

Multi-language Interpreter Services

English: We have free interpreter services to answer any questions you may have about our health or drug plan. To get an interpreter, just call us at 1-800-665-1502. Someone who speaks English/Language can help you. This is a free service.

Spanish: Tenemos servicios de intérprete sin costo alguno para responder cualquier pregunta que pueda tener sobre nuestro plan de salud o medicamentos. Para hablar con un intérprete, por favor llame al 1-800-665-1502. Alguien que hable español le podrá ayudar. Este es un servicio gratuito.

Chinese Mandarin: 我们提供免费的翻译服务，帮助您解答关于健康或药物保险的任何疑问。如果您需要此翻译服务，请致电 1-800-665-1502。我们的中文工作人员很乐意帮助您。这是一项免费服务。

Chinese Cantonese: 您對我們的健康或藥物保險可能存有疑問，為此我們提供免費的翻譯服務。如需翻譯服務，請致電 1-800-665-1502。我們講中文的人員將樂意為您提供幫助。這是一項免費服務。

Tagalog: Mayroon kaming libreng serbisyo sa pagsasaling-wika upang masagot ang anumang mga katanungan ninyo hinggil sa aming planong pangkalusugan o panggamot. Upang makakuha ng tagasaling-wika, tawagan lamang kami sa 1-800-665-1502. Maaari kayong tulungan ng isang nakakapagsalita ng Tagalog. Ito ay libreng serbisyo.

French: Nous proposons des services gratuits d'interprétation pour répondre à toutes vos questions relatives à notre régime de santé ou d'assurance-médicaments. Pour accéder au service d'interprétation, il vous suffit de nous appeler au 1-800-665-1502. Un interlocuteur parlant Français pourra vous aider. Ce service est gratuit.

Vietnamese: Chúng tôi có dịch vụ thông dịch miễn phí để trả lời các câu hỏi về chương sức khỏe và chương trình thuốc men. Nếu quý vị cần thông dịch viên xin gọi 1-800-665-1502 sẽ có nhân viên nói tiếng Việt giúp đỡ quý vị. Đây là dịch vụ miễn phí.

German: Unser kostenloser Dolmetscherservice beantwortet Ihren Fragen zu unserem Gesundheits- und Arzneimittelplan. Unsere Dolmetscher erreichen Sie unter 1-800-665-1502. Man wird Ihnen dort auf Deutsch weiterhelfen. Dieser Service ist kostenlos.

Korean: 당사는 의료 보험 또는 약품 보험에 관한 질문에 대해 드리고자 무료 통역 서비스를 제공하고 있습니다. 통역 서비스를 이용하려면 전화 1-800-665-1502 번으로 문의해 주십시오. 한국어를 하는 담당자가 도와 드릴 것입니다. 이 서비스는 무료로 운영됩니다.

Russian: Если у вас возникнут вопросы относительно страхового или медикаментного плана, вы можете воспользоваться нашими бесплатными услугами переводчиков. Чтобы воспользоваться услугами переводчика, позвоните нам по телефону 1-800-665-1502. Вам окажет помощь сотрудник, который говорит по-русски. Данная услуга бесплатная.

Arabic: إننا نقدم خدمات المترجم الفوري المجانية للإجابة عن أي أسئلة تتعلق بالصحة أو جدول الأدوية لدينا. للحصول على مترجم فوري، ليس عليك سوى الاتصال بنا على 1-800-665-1502. سيقوم شخص ما يتحدث العربية بمساعدتك. هذه خدمة مجانية.

Hindi: हमारे स्वास्थ्य या दवा की योजना के बारे में आपके किसी भी प्रश्न के जवाब देने के लिए हमारे पास मुफ्त दुभाषिया सेवाएँ उपलब्ध हैं। एक दुभाषिया प्राप्त करने के लिए, बस हमें 1-800-665-1502 पर फोन करें। कोई व्यक्ति जो हिन्दी बोलता है आपकी मदद कर सकता है। यह एक मुफ्त सेवा है।

Italian: È disponibile un servizio di interpretariato gratuito per rispondere a eventuali domande sul nostro piano sanitario e farmaceutico. Per un interprete, contattare il numero 1-800-665-1502. Un nostro incaricato che parla Italianovi fornirà l'assistenza necessaria. È un servizio gratuito.

Portuguese: Dispomos de serviços de interpretação gratuitos para responder a qualquer questão que tenha acerca do nosso plano de saúde ou de medicação. Para obter um intérprete, contacte-nos através do número 1-800-665-1502. Irá encontrar alguém que fale o idioma Português para o ajudar. Este serviço é gratuito.

French Creole: Nou genyen sèvis entèprèt gratis pou reponn tout kesyon ou ta genyen konsènan plan medikal oswa dwòg nou an. Pou jwenn yon entèprèt, jis rele nou nan 1-800-665-1502. Yon moun ki pale Kreyòl kapab ede w. Sa a se yon sèvis ki gratis.

Polish: Umożliwiamy bezpłatne skorzystanie z usług tłumacza ustnego, który pomoże w uzyskaniu odpowiedzi na temat planu zdrowotnego lub dawkowania leków. Aby skorzystać z pomocy tłumacza znającego język polski, należy zadzwonić pod numer 1-800-665-1502. Ta usługa jest bezpłatna.

Japanese: 当社の健康 健康保険と薬品 処方薬プランに関するご質問にお答えするために、無料の通訳サービスがあります。通訳をご用命になるには、1-800-665-1502 にお電話ください。日本語を話す人 者が支援いたします。これは無料のサービスです。

Notice of Nondiscrimination

Discrimination is Against the Law

Independent Health complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Independent Health does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Independent Health:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact Independent Health's Member Services Department. If you believe that Independent Health has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Independent Health's Member Services Department, 511 Farber Lakes Drive, Buffalo, NY 14221, 1-800-501-3439, TTY users call 711, fax (716) 635-3504, memberservice@servicing.independenthealth.com. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Independent Health's Member Services Department is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.



511 Farber Lakes Drive • Buffalo, New York 14221

Independent Health's Medicare Advantage important plan information.

This Pharmacy Directory was updated on 09/2024. For more recent information or other questions, please contact Independent Health's Medicare Member Services at (716) 250-4401 or 1-800-665-1502 (TTY: 711), October 1 – March 31: Monday – Sunday from 8 a.m. – 8 p.m., April 1 – September 30: Monday – Friday from 8 a.m. – 8 p.m., or visit www.IndependentHealth.com/Medicare.

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